



## **PATIENT RIGHTS AND RESPONSIBILITIES**

We are your best source of information about your dental health and want you to feel comfortable about your dental care. Maintaining healthy teeth and gums means more than just brushing and flossing every day and visiting your dentist regularly. As an informed dental patient, it also means knowing what you can expect from your dentist and dental care team and understanding your role and responsibilities in support of their efforts to provide you with quality oral health care.

The rights and responsibilities listed below do not establish legal entitlements or new standards of care, but are simply intended to guide you through the development of a successful and collaborative dentist-patient relationship.

### **PATIENT RIGHTS**

1. You have a right to choose your own dentist and schedule an appointment in a timely manner.
2. You have a right to know the education and training of your dentist and the dental care team.
3. You have a right to arrange to see the dentist every time you receive dental treatment, subject to any state law exceptions.
4. You have a right to adequate time to ask questions and receive answers regarding your dental condition and treatment plan for your care.
5. You have the right to know what the dental team feels is the optimal treatment plan as well as the right to ask for alternative treatment options.
6. You have a right to an explanation of the purpose, probable (short and long term) results, alternatives and risks involved before consenting to a proposed treatment plan.
7. You have a right to be informed of continuing health care needs.
8. You have a right to know in advance the expected cost of treatment.
9. You have a right to accept, defer or decline any part of your treatment recommendations.
10. You have a right to reasonable arrangements for dental care and emergency treatment.
11. You have a right to receive considerate, respectful and confidential treatment by your dentist and dental team.
12. You have a right to expect the dental team members to use appropriate infection and sterilization controls.
13. You have a right to inquire about the availability of processes to mediate disputes about your treatment.

### **PATIENT RESPONSIBILITIES**

1. You have the responsibility to provide, to the best of your ability, accurate, honest and complete information about your medical history and current health status.
2. You have the responsibility to report changes in your medical status and provide feedback about your needs and expectations.
3. You have the responsibility to participate in your health care decisions and ask questions if you are uncertain about your dental treatment or plan.
4. You have the responsibility to inquire about your treatment options and acknowledge the benefits and limitations of any treatment that you choose.
5. You have the responsibility for consequences resulting from declining treatment or from not following the agreed upon treatment plan.
6. You have the responsibility to keep your scheduled appointments and notify our office in a timely manner of any cancellations. \*Please see our patient scheduling policy\*
7. You have the responsibility to be available for treatment upon reasonable notice.
8. You have the responsibility to adhere to regular home oral health care recommendations.
9. You have the responsibility to assure that your financial obligations for health care received are fulfilled.